

National Aeronautics and Space Administration
Headquarters
Washington, DC 20546-0001



Reply to Attn of:

Office of the Chief Information Officer

TO: Ronald Harvey, DB Consulting Group, Inc.
FROM: Deputy Chief Information Officer, IT Security
SUBJECT: Letter of Appreciation

Recently, NASA was selected as an Information System Security Line of Business (ISS LoB) Provider for the IT Security Specialized Training (Tier 2) by the US Department of Homeland Security (DHS). The opportunity to serve as a Tier 2 Provider is not a requirement by DHS but is presented as a voluntary option for those federal agencies who wish to participate in the program by providing security training services.

NASA's selection as an ISS LoB Provider was due to the professional efforts of Diane Maier, Gretchen Morris and Ruth Peterson, NASA's industry partners who support the management and operations of the IT Security Awareness Training Center (ITSATC) located at Glenn Research Center. Selection as an ISS LoB Tier 2 Provider is the realization of DHS that NASA's ITSATC offers a mature IT Security specialized training program. This realization by DHS is in large part due to the hard work of Ms. Maier, Ms. Morris and Ms. Peterson who upon their own initiative took on the additional responsibility to coordinate and engage in negotiations with DHS for being a provider while also managing the development of the specialized training courses. The willingness to take on this challenge by Ms. Maier, Ms. Morris and Ms. Peterson reflect great credit and pride on their organization, the ITSATC and NASA as a whole and to this end I would like to personally recognize them for their hard work, the excellent service that they provide to the ITSATC and for being an integral part of NASA's selection as an ISS LoB Tier 2 Provider.

Forwarded with great pleasure.

A handwritten signature in blue ink, appearing to read "Jerry L. Davis", with a long horizontal line extending to the right.

Jerry L. Davis

cc:

Richard Stalnaker, Operations Manager, DB Consulting Group, Inc.
Diane Maier, DB Consulting Group, Inc.
Gretchen Morris, DB Consulting Group, Inc.
Ruth Peterson, DB Consulting Group, Inc.